

# National 360

## Easy Read – Travel Charges

What is Provider Travel and how is it charged?

This document will help you understand [Travel Charges](#) that are applicable when we travel to you to provide services.



**NDIS pricing arrangements and price limits** allows providers like **National 360** to **charge for Provider Travel** when a **clinician** travels to you to provide Allied Health services.



What does **Provider Travel include?**  
Provider travel may include **Labour Costs (Time)** and **Non-Labour Cost (Expenses)**



**Labour Cost** is the **travel time** it takes a **clinician** to come to you and sometimes it may also **include return travel**.

Your **service agreement** explains how this is charged.

The Labour Cost is charged at **50 percent** of the hourly rate of the service.



**Non-Labour Cost** means the **expenses** that occur when a **clinician** travels to you. This includes **money spent on road tolls, parking fees,** and the **expenses of running a vehicle.**

This charge is **calculated** by adding **kilometers travelled** to you. The **rate is \$1.20** per kilometer.



There are **no travel charges** if you receive services at one of our clinic locations.



**If you have any questions regarding this our fees and services please contact our Client Support Team on 1300 340 440**

**Email:** [client.support@national360.com.au](mailto:client.support@national360.com.au)